

# RED BALLOON COBHAM

## Fees Schedule 2019



### NAPPIES / WIPES

Fees include nappies and wipes.

### FORMULA MILK

Fees do not include formula milk.

### SIBLING DISCOUNT

If applicable, a sibling discount of 10% will be applied to the second child's fees.

### EYFE

Please note that we offer both the Universal and Extended Early Years Free Entitlement.

### DEPOSIT

Upon a place being offered you will be required to pay a £100 non-refundable registration fee. You will also be required to make a deposit payment equivalent to 1 month's fees to a maximum of £1000 which will be required in part or full payment no later than 6 months prior to your child's start date and paid in full no later than 3 months prior to their start date. The deposit secures the place and will be held until notice is given and will be credited against your child's final month's fees. In the absence of any notice the deposit will be retained in lieu of notice. The deposit is non-refundable in the event that your child does not take up his/her place within the 3 month period prior to their start date.

### PAYMENT OF FEES

Fees are payable monthly in advance by direct debit only.

### CHILDCARE VOUCHERS

We accept all childcare vouchers.

### FEES REVIEW

We review our fees annually in November to take effect January.

### FULL-TIME MONTHLY FEES

Hours 8am - 6pm

	5 days
0 - 3 yrs .....	£1660
3 - 5 yrs .....	£1447

(Full time places include a discount).

### PART-TIME MONTHLY FEES

Hours 8am - 6pm

	4 days
0 - 3 yrs .....	£1462
3 - 5 yrs .....	£1275
	3 days
0 - 3 yrs .....	£1096
3 - 5 yrs .....	£956
	2 days
0 - 3 yrs .....	£732
3 - 5 yrs .....	£637
	1 day
0 - 3 yrs .....	£366
3 - 5 yrs .....	£319

*Children under 2 years of age must attend a minimum of two days per week.*

## TERMS AND CONDITIONS

These terms and conditions describe the relationship between Red Balloon Cobham Ltd and the parent(s) or Guardian(s) of the child named on the Registration Form.

**“Red Balloon” is Red Balloon Cobham Ltd, “the child” is the child named on the Registration Form and “you” is the parent (s) or guardian(s) of the child named on the Registration Form.**

### OPENING HOURS

*Red Balloon* is open from 07.30 – 18.30, Monday to Friday and cannot admit children out of these hours. *Red Balloon* will be closed for one week at Christmas and on all Public Bank Holidays.

### REGISTRATION

Upon receipt of a fully completed registration form, *Red Balloon* will endeavour to offer a place for the days and sessions requested. In the event that the days or sessions requested cannot be guaranteed at the preferred start date, *Red Balloon* will place *the child* on the waiting list. *Red Balloon* reserves the right not to register a child who, at the absolute discretion of the management team, is considered unsuitable for admission.

### ADMISSION POLICY

Matters taken into account when deciding whether a child can be offered a place are the availability of spaces taking into account the staff/child ratios, the age of the child and the registration requirements. Priority will be given to those children who have a sibling in current attendance at the nursery.

### REGISTRATION FEE / DEPOSIT

Upon a place being offered *you* will be required to pay a £100 non-refundable registration fee. *You* will also be required to make a deposit payment equivalent to one calendar month's fees to a maximum of £1000. If *your child's* place is offered in advance of six months prior to their start date, full or partial payment of *your deposit* will be required no later than six months prior to starting. If *your child's* place is offered within six months of their start date *you* will be required to make full or partial payment of *your deposit* at the time the space is offered. We must be in receipt of *your full deposit payment* no later than three months prior to *your child's* start date. The deposit secures the place and will be held until notice is given and will be credited against *your child's* final month's fees. In the absence of any notice the deposit will be retained in lieu of notice. The deposit is non-refundable in the event that *the child* does not take up the place within the three month period prior to their start date.

### NOTICE OF TERMINATION

*You* are required to give one calendar month's written notice to *Red Balloon* either to reduce *your child's* nursery attendance or to terminate *the child's* place. *Red Balloon* reserves the right, that if any of the terms and conditions are breached, or in the opinion of the management team, it is considered that the attendance of *the child* is harmful to the health, safety or well being of other children within the nursery, or any member of staff employed by *Red Balloon*, notice may be given to *you*, or in some cases a request for *the child* to be removed immediately, in which case, normal notice requirements will not apply.

### FEES

Fees are payable monthly in advance by direct debit only. Fees for additional days or sessions, subject to availability, will be invoiced monthly in arrears. Fees are calculated by multiplying the weekly rate (daily rate x no. of days) by 51 (the number of weeks *Red Balloon* is open) and dividing by 12 to give the monthly fee. Therefore nursery closures have been taken into account and no reduction of fees will be given in the months in which they occur. When *your child* moves into a different charge band on the event of their birthday, *your fees* will be calculated according to which half of the month their birthday falls within, ie. if *your child's* birth date falls on or before the 15<sup>th</sup> day of the month *you* will be charged at the lower rate for the whole of that month and if *your child's* birth date falls after the 15<sup>th</sup> day of the month *you* will be charged at the higher rate for the whole of that month. No reduction of fees will be given if *the child* is absent due to illness or holidays taken whilst *Red Balloon* is open. No reduction of fees will be given for any public bank holidays. If applicable, a sibling discount of 10% will be applied to the second child's fees (this does not apply to extra sessions and the discount only applies whilst the older child remains in attendance at the nursery). If payment of fees becomes overdue *Red Balloon* shall be entitled to recover the consequent administrative and legal costs and charge interest calculated on a daily basis at the rate of 1.5% per month, or such other rate as *Red Balloon* shall consider reasonable. *Red Balloon* reserves the right to refuse admission to *the child* if fees are

overdue by more than 30 days. Fees are reviewed annually and any changes to the fees will be published at least one month in advance.

### COLLECTION OF CHILDREN

*The child* will only be handed over to authorised persons, whose details must be received prior to *the child's* first day of attendance. Any changes to authorised persons must immediately be given in writing to *Red Balloon*. Children should be collected promptly. *Red Balloon* must be telephoned if *you* are going to be late and a charge of £10 for every 15 minutes will be charged.

### ADVERSE WEATHER CONDITIONS

*Red Balloon* will not be held responsible for failure to provide a nursery facility resulting from adverse weather conditions and no refund of fees will be given.

### OPTIONAL ACTIVITIES

Optional trips and extra-curricular activities incur an additional cost which is collected by direct debit and parental permission will always be required.

### PARKING

The use of the car park is done so entirely at *your own risk*.

### POLICIES AND PROCEDURES

These terms and conditions stand in conjunction with *Red Balloon's* Policies and Procedures, copies of which are available to view at any time.

### STAFF

If a member of staff employed by *Red Balloon* is employed within six months by *you* for whatsoever reason resulting in the employee leaving *Red Balloon* a recruitment fee of 20% of the employee's salary at the time their employment with *Red Balloon* terminated will be charged.

### LOST PROPERTY

*Red Balloon* does not accept responsibility for lost or damaged property and asks that *the child's* clothing be clearly labelled to help avoid any loss. No money, jewellery or other valuables should be brought to nursery.

### CHILD PROTECTION

As a registered day care provider, *Red Balloon* is under obligation to report to Social Services any incident where it is considered that a child may have been harmed or neglected. This may be done without informing the parent or guardian.

### PROVISION OF NURSERY FACILITY

*Red Balloon* will not be held responsible for failure to provide a nursery facility resulting from events beyond its reasonable control.

### GDPR DATA PROTECTION

We will only use *your* (including *your child's*) personal information to provide a childcare service to *you*. We would like to keep sending *you* information about *your child/our* nursery via the mediums already in place (Our weekly newsletter, Clarion which is our text message and email service, Tapestry for online observations on *your child* and Parenta our management software system which logs and records the sessions *your child* does at Nursery, but we need to be sure we have *your* permission to do so.

Should *you* wish to see a copy of our GDPR policy please ask *your child's* nursery office.